

Denise Berger

DOCKET FILE COPY ORIGINAL

From: Stephanie Weiner [sweiner@harriswiltshire.com]
Sent: Wednesday, May 18, 2005 3:50 PM
To: CCBSecretary
Subject: Equivoice, Inc. Request for Review of Decision of Universal Service Administrator

96-45



Equivoice Appeal of
USAC Decis...

Attached please find a Request for Review of Decision of Universal Service Administrator filed on behalf of Equivoice, Inc.

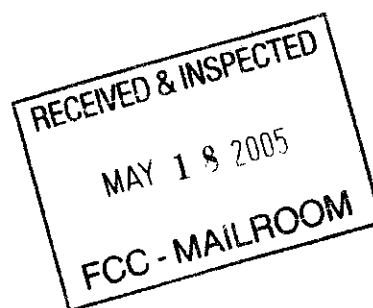
A copy of the Request has also been served on the Universal Service Administrative Company. Please feel free to contact me with any questions.

Sincerely,

Stephanie Weiner*
Harris, Wiltshire & Grannis LLP
1200 18th Street, NW
Washington, DC 20036
(direct) 202-730-1318
(fax) 202-730-1301

*Admitted in Massachusetts. Practice limited to matters and proceedings before federal courts and agencies pending admission to D.C. bar.

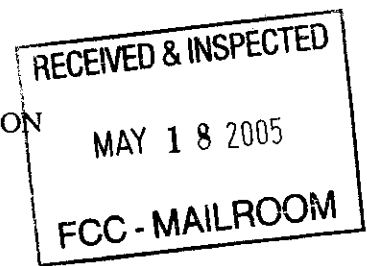
<<Equivoice Appeal of USAC Decision.pdf>>



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Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554



In the Matter of)

Request for Review by Equivoice, Inc.)
of Decision of Universal Service Administrator)

Filer ID # 822086)

CC Docket No. 96-45

**EQUIVOICE'S REQUEST FOR REVIEW OF DECISION OF UNIVERSAL
SERVICE ADMINISTRATOR**

Equivoice Inc. ("Equivoice") successor to Equivoice LLC¹, by counsel, hereby appeals the decision of the Universal Service Administrator, the Universal Service Administrative Company ("USAC"), dated March 21, 2005,² and alternatively requests that the Commission waive the requirement that Equivoice directly contribute to the USF fund based on its reported revenues for January 1 to December 31, 2001 and, in connection therewith, remove the associated USF charges, interest, and late payments assessed on Equivoice.

Equivoice has good cause for such an appeal or waiver: Equivoice *has already paid* USF contributions based on those same revenues, albeit indirectly. For calendar year 2001, Equivoice was treated as an end-user by MCI Worldcom ("MCI"), which reported Equivoice's revenues to USAC, paid all related USF fees, and recovered the costs from Equivoice. Despite the fact that the fund has already received these

¹ In January 2005, Equivoice LLC was reorganized as Equivoice, Inc.

² Exhibit A, Administrator's Decision on Contributor Appeal, USAC (March 21, 2005).

contributions, USAC has charged Equivoice for a second time, demanding, as of April 2005, \$48,669.77 with interest continuing to accrue. Under these circumstances, it is in the public interest and in the interest of substantial justice for the FCC to direct USAC to correct this unwarranted double billing and to waive any associated late payment fees and interest.

BACKGROUND

Prior to April 30, 2002, Equivoice, a reseller of telecommunications services, purchased such services from MCI as a retail commercial customer. During the period from January 1 through December 31, 2001, Equivoice obtained service from MCI as an end-user of telecommunications services, and not as a carrier.³ Accordingly, MCI included the revenues it received from Equivoice in its Form 499 filings for that period, contributed to the USF fund based on those revenues, and assessed universal service recovery fees on Equivoice.⁴ Over that twelve month period, Equivoice paid a total of \$86,243.38 in USF recovery fees to MCI.⁵

In 2002, after consultation with USAC, Equivoice determined that, as a provider of end-user telecommunications services, it should report telecommunications revenues and contribute universal services payments directly.⁶ In complying with the universal service rules, Equivoice filed a Form 499A in July 2002, reporting interexchange revenues of \$815,219 for January 1 to December 31, 2001. In that filing, Equivoice

³ See Exhibit B, May 28, 2003 Letter from MCI UUNET.

⁴ See *id.*

⁵ See Exhibit C, Declaration of Richard Pierce ¶ 4 ("Pierce Declaration").

⁶ See Pierce Declaration ¶ 5.

explained that it had paid USF charges based on those revenues directly to MCI.⁷ Also, in April 2002, Equivoice began filing Form 499Qs to report its 2002 revenues, and directly contributing to the USF based on those revenues. Equivoice has complied with all USAC filing requirements and paid all USF assessments in full for revenues earned from January 1, 2002 to date.⁸

For each of three months beginning in October of 2002, USAC invoiced Equivoice approximately \$17,000 in USF charges in addition to the assessments based on its 2002 revenues. Equivoice continued to pay its current USF assessments, but disputed these additional charges. Through discussions with USAC representatives, Equivoice learned that the charges reflected “true-up” adjustments based on the 2001 revenues Equivoice had reported on its 2002 Form 499A, for which it had also paid universal service fees to MCI. Equivoice attempted to resolve the matter in April 2003 by filing an amended 2002 Form 499A that omitted the 2001 revenues previously reported by MCI. By letter dated June 20, 2003, USAC informed Equivoice that it would not process the revised Form 499A because it was inaccurately submitted. With interest and late payments, the total amount in dispute is \$48, 669.77.⁹

Equivoice appealed the USF charges based on its 2001 revenues to the USAC Administrator by letter dated September 2, 2003.¹⁰ Over eighteen months later, the Administrator rejected Equivoice’s appeal.¹¹ The Administrator found that, under FCC

⁷ See Exhibit D, 2002 Form 499A, line 603 filed by Equivoice July 30, 2002.

⁸ See Pierce Declaration ¶¶ 7-8.

⁹ See *id.* ¶ 9.

¹⁰ Exhibit E, Letter to USAC Appeals, Office of General Counsel (Sept. 2, 2003).

¹¹ Exhibit A, Administrator’s Decision on Contributor Appeal, USAC (March 21, 2005).

regulations, Equivoice as the carrier with end-user revenue had “the primary obligation to report correct revenue information on the Form 499 so that USAC may accurately assess universal service obligations.”¹² And even if MCI had previously paid USF charges on Equivoice’s reported revenue, the Administrator explained, USAC had no authority to waive Equivoice’s primary obligation to do so. Thus, according to the Administrator, whether Equivoice was billed twice and whether relief is warranted are questions “appropriately directed to the Commission.”¹³

ARGUMENT

The Commission should direct USAC to remove the USF charges, and the associated interest and late payment fees, assessed on Equivoice based on its 2001 revenue because imposing such charges here would force Equivoice to make contributions to universal service that are inequitable and would serve no non-punitive purpose.

Generally, the Commission may waive its rules upon good cause shown, including where the particular facts make strict compliance inconsistent with the public interest.¹⁴ The Commission has taken into account hardship, equity, or more effective implementation of an overall policy as bases for granting a waiver, and the courts approve of this approach.¹⁵ Equivoice clearly demonstrates good cause under the Commission’s traditional waiver analysis.

¹² *Id.* at 2.

¹³ *Id.* at 3.

¹⁴ 47 C.F.R. § 1.3; *AT&T Wireless Servs. v. FCC*, 270 F.3d 959, 965 (D.C. Cir. 2001); *Northeast Cellular Telephone Co. v. FCC*, 897 F.2d 1164, 1166 (D.C. Cir. 1990).

¹⁵ See *AT&T Wireless Servs.*, 270 F.3d at 965-66; *Northeast Cellular Telephone Co.*, 897 F.2d at 1166; *WAIT Radio v. FCC*, 418 F.2d 1153, 1159 (D.C. Cir. 1969), *cert. denied*, 409 U.S. 127 (1972).

First, imposing these charges on Equivoice would plainly be inequitable. Equivoice should not be forced to pay for the same USF obligation twice. The letter from MCI UUNET¹⁶ makes clear that MCI paid into the fund on the basis of MCI's 2001 billings to Equivoice and recovered the costs from Equivoice. The Administrator did not dispute that both Equivoice and MCI reported Equivoice's revenue for January 1 to December 31, 2001, or that the associated USF charges had previously been paid by MCI. While the Administrator did question whether Equivoice had paid – either directly or indirectly – USF fees based on its May and June 2002 revenues, that query is both irrelevant and specious. To begin with, only the USF fees based on Equivoice's 2001 revenues are at issue in this dispute. In any event, Equivoice's May and June 2002 revenue was reported on its 2003 Form 499A and Equivoice has, in fact, directly contributed to the USF based on that revenue.¹⁷

In requesting a waiver, Equivoice is in no way seeking to avoid its universal service obligations. In fact, as its MCI billing records¹⁸ show, for calendar year 2001, Equivoice made USF payments to MCI totaling \$86,243.38 – over 50 percent more than the approximately \$50,000 it would have owed had it paid into the fund directly. Under ordinary circumstances, of course, Equivoice could attempt to recover any duplicative USF payments to USAC from MCI. But the circumstances here are not so ordinary. MCI filed for bankruptcy in July 2002, making any claim by Equivoice one of pre-petition debt. Having missed the January 23, 2003 deadline for filing a proof of claim in

¹⁶ See Exhibit B.

¹⁷ Pierce Declaration ¶ 8.

¹⁸ See Pierce Declaration ¶ 4, Exhibit 1, Monthly Statement Summaries from MCI invoicing Equivoice for "Federal Universal Service Fee."

the bankruptcy proceedings – which passed while Equivoice’s appeal was still pending before USAC, Equivoice is forever barred from asserting such a claim.

Second, requiring Equivoice to make USF payments directly that it has already made indirectly would accomplish nothing. Because the USF has already received contributions associated with Equivoice’s 2001 revenue, there is no shortfall in the fund. And there is no question here that the revenues were accurately reported to USAC. Equivoice understands that it has the primary responsibility for contributing to USF, and that USAC can better monitor revenues and payments when the reseller of telecommunications services, rather than the underlying carrier, directly fulfills the USF obligation arising from its end-user revenues. Indeed, once it became aware of its responsibility, Equivoice filed the 2002 Form 499A and reported the 2001 revenues that are the subject of this dispute in an effort to bring itself into compliance with the system. Since that time, Equivoice has correctly reported all revenues directly to USAC and paid all USF assessments in full. Enforcing the double billing charges would only penalize Equivoice for recognizing and trying to correct its mistake. Such a sanction would serve no purpose here, where the USF charges based on Equivoice’s 2001 revenue have already been paid and Equivoice is now in full compliance with the universal service rules.

Finally, the Commission should bear in mind that Equivoice is an extremely small telecommunications company. Given the substantial changes in reporting requirements that were made to implement the post-1996 Act Universal Service Fund and the fact that the underlying carriers were billing charges labeled as universal service fees, it is not surprising that some smaller carriers, such as Equivoice, did not understand that they should contribute directly to USF, rather than indirectly through other carriers.

Significantly, Equivoice made the effort to determine its reporting responsibilities, and should not be forced to make double payments for doing so.

CONCLUSION

Equivoice respectfully requests that the Commission reverse the Administrator's assessment of USF charges, interest, and late fees on Equivoice based on its 2001 revenues because requiring Equivoice to double pay its universal service obligation for those revenues would be inequitable, serve no policy purpose, and be inconsistent with the public interest.

Respectfully submitted,

EQUIVOICE, INC.

/s/
John T. Nakahata, Esq.
Stephanie Weiner, Esq.*
Harris, Wiltshire & Grannis LLP
1200 Eighteenth Street, NW
Washington, DC 20036
(202) 730-1300

Attorneys for Equivoice, Inc.

May 18, 2005

*Admitted in Massachusetts. Practice limited to matters and proceedings before federal courts and agencies.

CERTIFICATE OF SERVICE

I hereby certify that on this 18th day of May 2005, I served a true and correct copy of the foregoing EQUIVOICE'S REQUEST FOR REVIEW OF DECISION OF UNIVERSAL SERVICE ADMINISTRATOR upon the following via First Class Mail, postage prepaid:

Universal Service Administrative Company
2000 L Street, N.W.
Suite 200
Washington, DC 20036

/s/
JohnT. Nakahata, Esq.

EXHIBIT A



Universal Service Administrative Company

Administrator's Decision on Contributor Appeal

March 21, 2005

BY FEDERAL EXPRESS

Richard C. Balough
Attorney at Law
656 West Randolph
Suite 500 West
Chicago, IL 60661

Re: Equivoice LLC (Filer ID # 822086)

Dear Mr. Balough:

After thorough review, the Universal Service Administrative Company (USAC) has completed its evaluation of the letter of appeal (Appeal) dated September 2, 2003 and submitted on behalf of Equivoice LLC (Equivoice). The Appeal requests that USAC reverse a decision to assess Equivoice based on revenue reported on its FCC Form 499-A reporting 2002 annual telecommunications revenue.

Background

Equivoice submitted an FCC Form 499-A, reporting 2002 annual revenue, on July 30, 2002. Equivoice was billed based upon that form beginning with its October 2002 invoice. Equivoice asserts in its Appeal that it was a reseller of telecommunications services, specifically a reseller of MCI Worldcom services, during the period January 1, 2001 through December 31, 2001. Equivoice asserts further that MCI Worldcom charged Equivoice an USF assessment and, in turn, reported Equivoice's revenue to USAC on its Forms 499-A, for that period and paid the Universal Service Fund (USF) contributions assessed on Equivoice's revenue.

Equivoice has provided, as an attachment to its Appeal, a copy of a bill from Worldcom as evidence that it was assessed a Federal universal service fee and a copy of a letter dated May 28, 2003 from MCI UUNET stating that MCI UUNET had made payments into the USF on Equivoice's behalf for the periods January – December 2001 and January – April 2002.

Federal Communications Commission (FCC) regulations in force during the relevant time period required carriers to file a Universal Service Worksheet FCC Form 499-A, previously FCC Form 457 (Form 457), annually and required USAC to bill contributors based on reported revenues. *See generally* 47 C.F.R. Part 54. FCC regulations require all providers of interstate telecommunications providers to contribute to the USF.¹ While carriers must contribute to the USF based upon reported "end-user" revenue, generally carriers are not required to contribute to the USF based upon reported wholesale or "carrier's carrier" revenue.² In a wholesaler-reseller situation, the carrier with end-user revenue has the primary responsibility for meeting USF contribution obligations based upon that revenue.³

Discussion

Your Appeal asserts that both Equivoice and MCI Worldcom have reported Equivoice's 2001 annual revenue and therefore each have paid the universal service obligation on the same reported revenue. However, because Equivoice had end-user interstate telecommunications revenue, Equivoice had the primary obligation to report correct revenue information on the Form 499 so that USAC may accurately assess universal service fund obligations.

Moreover, USAC records indicate that Equivoice has been advised repeatedly that it is its responsibility to report and pay its USF obligation. For example, when Equivoice attempted to file a revised Form 499-A reporting zero revenue, USAC rejected the form and sent a letter, dated June 20, 2003, to Equivoice stating that the obligation to file the form and to pay the USF obligation remains with Equivoice.

Equivoice's Appeal demonstrates why it is appropriate that the USF responsibility remains with the each individual legal entity and why a third party cannot assume that responsibility. The Form 499-A reporting 2001 annual revenue resulted in monthly charges invoiced from July 2001 through June 2002. Yet, MCI Worldcom's letter indicates that it did not pay on Equivoice's behalf during May and June 2002. USAC must rely on the contributor to accurately report revenue. USAC doubts it could establish with reasonable certainty whether an underlying carrier in fact reported and paid on a particular carrier's revenue without data correlated by both carriers (hence the need for carriers to resolve these issues among themselves).

¹ See 47 C.F.R. § 54.706; *see also* Instructions to the Telecommunications Reporting Worksheet, 2005 FCC Form 499A at 27 ("Entities that provide interstate telecommunications to the public for a fee must contribute.") (hereafter "2005 Worksheet Instructions").

² See 2005 Worksheet Instructions at 17-18 (explaining circumstances under which a carrier may report revenue in Block 3 of the Form 499-A as "carrier's carrier" revenue). Block 3 revenue is excluded from the USF contribution base. *See id.* at 26, 32.

³ *De minimis* carriers are a notable exception that is inapplicable in this case. *See, e.g.,* 2005 Worksheet Instructions at 18.

Richard C. Balough, Esq.
March 21, 2005
Page 3

Nevertheless, even if USAC were able to conclude that Equivoice's underlying carriers had in fact paid USF charges based upon certain revenue reported by Equivoice, USAC lacks authority to provide the requested relief. *See* 47 C.F.R. 54.702(c) (USAC may not make policy or interpret unclear provisions of the statute or rules). Whether Equivoice can establish double payment and, if so, whether such double payments should be refunded to Equivoice are questions appropriately directed to the Federal Communications Commission (FCC).

Accordingly, we affirm the decision not to provide the requested relief and hereby deny the Appeal.

Decision on Appeal: Denied.

If you disagree with the USAC response to your Letter of Appeal, you may file an appeal with the FCC. Your appeal must be **POSTMARKED** within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. For detailed instructions concerning filing an appeal with the FCC, please visit:

<http://www.universalservice.org/serviceprovider/contributorappeals.asp>⁴

Sincerely,

USAC

Universal Service Administrative Company

cc: Tom Putnam, and Regina Dorsey, FCC Office of Managing Director
Cathy Carpino, and Regina Brown, FCC Wireline Competition Bureau
Hillary DeNigro and Eric Bash, FCC Enforcement Bureau

⁴ *See also In the Matter of Request for Review by Atlantic Digital, Inc., of Decision of Universal Service Administrator*, Order in CC Docket No. 96-45, DA 05-520 at ¶ 6 (released March 1, 2005) (noting importance of FCC procedural requirements for appeals to FCC of USAC decision including service on USAC and submission of an affidavit in support of any factual assertions).

EXHIBIT B



Wholesale Network Services
205 N Michigan Avenue
Suite 500
Chicago, IL 60601

May 28, 2003

To Whom It May Concern:

WorldCom d/b/a MCI, hereinafter "MCI" contributes to the Universal Service Fund on the basis of end-user interstate and international telecommunications revenues. Because it was MCI's understanding that Equivoice was not contributing to the fund during January-December 2001 and January-April 2002, MCI paid into the fund on the basis of the revenues it received from Equivoice and accordingly MCI recovered those costs from Equivoice. Now that MCI knows Equivoice is a reseller and should be contributing, MCI will no longer contribute on the basis of Equivoice revenues nor recover those costs from Equivoice.

Sincerely,


Kevin McCarthy
Account Manager

EXHIBIT C

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

In the Matter of)
)
)

Request for Review by Equivoice, Inc.)
of Decision of Universal Service Administrator)

Filer ID # 822086)
_____)

CC Docket No. 96-45

DECLARATION OF RICHARD PIERCE

I, Richard Pierce, do hereby, under penalty of perjury, declare and state as follows:

1. My name is Richard Pierce. I am now Vice-President of Equivoice, Inc. ("Equivoice") successor to Equivoice LLC¹, a reseller of telecommunications services based in Illinois. During the events at issue in this appeal, I was Managing Member of Equivoice LLC. In that capacity, I am familiar with the terms by which Equivoice has been assessed and made universal service fund (USF) contributions.

2. The purpose of this declaration is to provide the Federal Communications Commission with information about Equivoice's contributions to the USF.

3. For the period from January 1, 2001 through December 31, 2001, Equivoice contributed to the universal service fund indirectly via USF assessments to MCI. Equivoice was treated by MCI as an end-user. MCI billed fees on its invoices to Equivoice that were labeled, "Federal Universal Service Fee."²

¹ In January 2005, Equivoice LLC was reorganized as Equivoice, Inc.

² See Exhibit 1, Monthly Statement Summaries from MCI invoicing Equivoice for "Federal Universal Service Fee."

4. For the period from January 1, 2001 to December 31, 2001, Equivoice paid the following amounts to MCI that were invoiced as "Federal Universal Service Fee," representing universal service fees³:

2001 Calendar Year	"Federal Universal Service Fee" Equivoice Paid to MCI
January	\$4,420.43
February	\$6,316.61
March	\$4,135.85
April	\$5,228.40
May	\$6,940.22
June	\$8,873.24
July	\$8,259.96
August	\$10,045.29
September	\$10,163.00
October	\$8,247.76
November	\$8,208.60
December	\$5,404.02
Total	\$86,243.38

5. In 2002, Equivoice determined in consultation with USAC that it should be reporting revenues directly to USAC on Form 499A. On July 20, 2002, Equivoice filed a Form 499A reporting the revenues for calendar year 2001, explaining that USF charges on those revenues had already been paid into the fund by MCI.

6. On May 28, 2003 Equivoice received a letter from MCI confirming that, for calendar year 2001, MCI's reported revenues included the revenues from Equivoice, that it paid universal service contributions based on those reports, and that MCI would bill Equivoice for USF charges based on those revenues.

³ *Id.*

7. Since April 15, 2002, Equivoice has reported all revenues directly to USAC.
8. For revenues earned from January 1, 2002 to date, Equivoice has paid all associated USF assessments to USAC in full.
9. As of April 2005, the total amount in dispute was \$48,669.77.

Dated: 5-17-05


Richard Pierce

EXHIBIT 1

WorldCom

PO BOX 21348
MAIL DROP 54-206D
TULSA OK 74121-1800

STATEMENT SUMMARY

BILL DATE 01/02/01

GROUP ACCT NO. 6154
INVOICE NO. 615432

REGION/LOC ENC/ILX
0000006154 S1 X25 C32 A 02730 B

E-I, LLC
575 TOLLGATE RD
STE B
ELGIN IL 60123

PREVIOUS BALANCE \$170,563.41
PAYMENTS RECEIVED THANK YOU 170,563.41CR
ADJUSTMENTS 451.63CR

BEGINNING BALANCE \$451.63CR
NEW USAGE CHARGES 93,765.93
RECURRING CHARGES 31,873.07
NON-RECURRING CHARGES 882.96

FEDERAL EXCISE TAX 80.92
STATE AND LOCAL TAXES 854.50
FED. ST. & LOCAL SURCHARGES 416.55
FED UNIVERSAL SERVICE FEE 4,420.43
SERVICE CHARGE 0.00
VOLUME DISCOUNT 32,998.36CR
SUBTOTAL NEW CHARGES \$88,296.00
TOTAL FOR GROUP \$88,844.37
AMOUNT PAYABLE BY LOCATIONS \$0.00

PLEASE PAY THIS AMOUNT \$88,844.37

24 HOUR CUSTOMER SERVICE 1-800-264-1000
CREDIT/COLLECTIONS 1-800-830-6833

Local service for business customers is provided by MCI WORLDCOM Communication Inc. or an affiliate (Brooks Fiber Properties) pursuant to applicable state tariffs.

Beginning this month you may notice that the monthly fee known as PIC Charge (Presubscribed Interexchange Carrier Charge) has been changed to CAC, for Carrier Access Charge, and will continue to be identified by this new name going forward. This modification was implemented to better reflect the nature of the charge. For similar reasons, this fee was recently reclassified from "Non-Recurring Charges" to "Recurring Charges" on the Current Account Activity page of your invoice to more clearly denote the type of charge and thereby reduce confusion. Please check the last page of your invoice for additional messages. We appreciate your business, and wish you a safe and happy holiday season.

PLEASE RETURN THIS PORTION UPON RECEIPT TO ENSURE PROPER CREDIT

GROUP ACCT NO. 6154 TOTAL \$98,844.37 AMOUNT
INVOICE NO. 615432 DUE ENCLOSED

PLEASE MAIL CORRESPONDENCE TO:
WORLD COM
PO BOX 21348
MAIL DROP 54-206D
TULSA OK 74121-1800

E-I, LLC
575 TOLLGATE RD
STE B
ELGIN IL 60123

PLEASE REMIT PAYMENT TO:

MCI WORLD COM COMMUNICATIONS, INC.
PO BOX 96022
CHARLOTTE NC 28296-0022

☐ PLEASE CHECK HERE IF ADDRESS CHANGES AND COMPLETE REVERSE SIDE

00000061541 20001231 009884437025000

WorldCom

PO BOX 21348
MAIL DROP 54-206D
TULSA OK 74121-1800

STATEMENT SUMMARY

BILL DATE 02/03/01
GROUP ACCT NO. 6154
INVOICE NO. 615432

REGION/LOC ENC/ILX
0000006154 S1 X25 C32 A 02745 B

|||||
EQUIVOICE
575 TOLLGATE RD
STE B
ELGIN IL 60123

PREVIOUS BALANCE \$125,906.82
PAYMENTS RECEIVED THANK YOU 125,906.82CR
ADJUSTMENTS 0.00

BEGINNING BALANCE \$0.00
NEW USAGE CHARGES 121,957.11
RECURRING CHARGES 35,643.53
NON-RECURRING CHARGES 3,318.09

FEDERAL EXCISE TAX 144.60
STATE AND LOCAL TAXES 1,186.90
FED. ST & LOCAL SURCHARGES 576.15
→ FED UNIVERSAL SERVICE FEE 6,316.61
SERVICE CHARGE 0.00
VOLUME DISCOUNT 42,591.65CR
SUBTOTAL NEW CHARGES \$126,551.34
TOTAL FOR GROUP \$126,551.34
AMOUNT PAYABLE BY LOCATIONS \$0.00

PLEASE PAY THIS AMOUNT \$126,551.34

24 HOUR CUSTOMER SERVICE 1-800-264-1000
CREDIT/COLLECTIONS 1-800-830-6833

Local service for business customers is provided by MCI WORLDCOM Communications Inc. or an affiliate (Brooks Fiber Properties) pursuant to applicable state tariffs.

CUSTOMER SERVICE PHONE NUMBERS MAY HAVE CHANGED

Many of our Customer Service toll-free numbers have changed recently. The most current number is printed on the first page of your invoice each month. Should you need to contact Customer Service, please use the toll-free number printed on your invoice to ensure your call is handled as quickly as possible, and that you receive our highest standard of service. Please make a note of this new number and advise your business associates as well.

If you use WorldCom(SM) Wireless Internet Service, should you require technical assistance or product support, or have product-related questions about your Wireless Internet Service, please contact our Technical Support Team at 1 866-GOMOBILE. As always, for billing-related questions please call the toll-free Customer Service number printed on the front page of this invoice. Please always check the last page of your invoice for important messages.

PLEASE RETURN THIS PORTION UPON RECEIPT TO ENSURE PROPER CREDIT

GROUP ACCT NO.
INVOICE NO.

6154
615432

TOTAL
DUE

\$126,551.34

AMOUNT
ENCLOSED

126,551.34

PLEASE MAIL CORRESPONDENCE TO:
WORLD COM
PO BOX 21348
MAIL DROP 54-206D
TULSA OK 74121-1800

EQUIVOICE
575 TOLLGATE RD
STE B
ELGIN IL 60123

PLEASE REMIT PAYMENT TO:

|||||
MCI WORLD COM COMMUNICATIONS, INC.
PO BOX 96022
CHARLOTTE NC 28296-0022

☐ PLEASE CHECK HERE IF ADDRESS CHANGES AND COMPLETE REVERSE SIDE

00000061541 20010131 012655134025000

WorldCom

PO BOX 21348
MAIL DROP 54-206D
TULSA OK 74121-1800

STATEMENT SUMMARY

BILL DATE 03/02/01
GROUP ACCT NO. 6154
INVOICE NO. 615445
REGION/LOC ENC/ILX
0000006154 S2 X25 C45 A 01089 B

|||||
EQUIVOICE
575 TOLLGATE RD
STE B
ELGIN IL 60123

PREVIOUS BALANCE \$153,613.79
PAYMENTS RECEIVED THANK YOU 27,062.45CR
ADJUSTMENTS 0.00

BEGINNING BALANCE \$126,551.34
NEW USAGE CHARGES 104,143.27
RECURRING CHARGES 44,242.59
NON-RECURRING CHARGES 895.19
FEDERAL EXCISE TAX 155.03
STATE AND LOCAL TAXES 1,367.68
FED. ST & LOCAL SURCHARGES 549.49
FED UNIVERSAL SERVICE FEE 4,135.85
SERVICE CHARGE 0.00
VOLUME DISCOUNT 60,097.05CR
SUBTOTAL NEW CHARGES \$85,382.05
TOTAL FOR GROUP \$221,943.39
AMOUNT PAYABLE BY LOCATIONS \$0.00

PAYMENT DUE UPON RECEIPT \$221,943.39

24 HOUR CUSTOMER SERVICE 1-800-264-1000
CREDIT/COLLECTIONS 1-800-830-6833

Local service for business customers is provided by MCI WORLDCOM Communications Inc. or an affiliate (Brooks Fiber Properties) pursuant to applicable state tariffs.

WORLD.COM WEBSITE OFFERS GENERATION D SERVICE

If you haven't visited the WorldCom website recently, you're in for a new e-xperience! Not only does the site reflect our generation d culture ... it also provides extensive information on our e-business offerings. Through our newest Customer Service link you can learn the answers to hundreds of questions regarding our e-services and vast array of other products. At WorldCom, we're committed to helping your business stay on the cutting edge of communications technology, and our website is one more way we deliver. Visit us at www.worldcom.com. We appreciate your business!

Please always check the last page of your invoice for additional important messages.

PLEASE RETURN THIS PORTION UPON RECEIPT TO ENSURE PROPER CREDIT

GROUP ACCT NO. 6154
INVOICE NO. 615445

TOTAL
DUE

\$221,943.39

AMOUNT
ENCLOSED

PLEASE MAIL CORRESPONDENCE TO:
WORLD.COM
PO BOX 21348
MAIL DROP 54-206D
TULSA OK 74121-1800

EQUIVOICE
575 TOLLGATE RD
STE B
ELGIN IL 60123

PLEASE REMIT PAYMENT TO:

|||||
MCI WORLD.COM COMMUNICATIONS, INC.
PO BOX 86022
CHARLOTTE NC 28296-0022

☐ PLEASE CHECK HERE IF ADDRESS CHANGES AND COMPLETE REVERSE SIDE

00000061541 20010228 022194339025000

WorldCom

20855 STONE OAK PARKWAY
SAN ANTONIO TX 78258

STATEMENT SUMMARY

BILL DATE 04/01/01
GROUP ACCT NO. 6154
INVOICE NO. 615445
REGION/LOC ENC/ILX
0000006154 S2 X25 C45 A 01106 B

|||||
EQUIVOICE
CONTACT DICK/LAURA ADAMS
575 TOLLGATE RD STE B
ELGIN IL 60123

PREVIOUS BALANCE \$249,005.84
PAYMENTS RECEIVED THANK YOU 242,126.93CR
ADJUSTMENTS 6,685.65CR

BEGINNING BALANCE \$193.26
NEW USAGE CHARGES 108,656.09
RECURRING CHARGES 40,891.78
NON-RECURRING CHARGES 7,031.22CR

FEDERAL EXCISE TAX 4.85
STATE AND LOCAL TAXES 1,219.11
FED. ST & LOCAL SURCHARGES 29.12CR
FED UNIVERSAL SERVICE FEE 5,228.40
SERVICE CHARGE 0.00
VOLUME DISCOUNT 36,992.04CR
SUBTOTAL NEW CHARGES \$111,947.85
TOTAL FOR GROUP \$112,141.11
AMOUNT PAYABLE BY LOCATIONS \$0.30

PAYMENT DUE UPON RECEIPT \$112,140.81

24 HOUR CUSTOMER SERVICE 1-800-749-9600
CREDIT/COLLECTIONS 1-800-830-6833

Local service for business customers is
provided by MCI WORLDCOM Communication
Inc. or an affiliate (Brooks Fiber Properties)
pursuant to applicable state tariffs.

WORLDCom CELEBRATES TEN YEARS OF FRAME RELAY SERVICE

The year 2001 marks ten years WorldCom(SM) has been offering Frame Relay services to business customers. We were the first carrier to launch this high-speed communications technology back in 1991, and some of you have been our customers from the very beginning. We've learned quite a bit in the past ten years to help set the stage for another great decade of Frame Relay service. Please join us in recognizing this landmark event in our company's history ... a history that's rich with similar "firsts" as WorldCom has led the technological evolution through the years. Visit us at www.worldcom.com. And always check the last page of your invoice for additional important messages. We appreciate your business!

PLEASE RETURN THIS PORTION UPON RECEIPT TO ENSURE PROPER CREDIT

GROUP ACCT NO. 6154
INVOICE NO. 615445

TOTAL DUE \$112,140.81

AMOUNT ENCLOSED

PLEASE MAIL CORRESPONDENCE TO:
WORLDCom
20855 STONE OAK PARKWAY
SAN ANTONIO TX 78258

EQUIVOICE
CONTACT DICK/LAURA ADAMS
575 TOLLGATE RD STE B
ELGIN IL 60123

PLEASE REMIT PAYMENT TO:

|||||
MCI WORLDCom COMMUNICATIONS, INC.
PO BOX 96022
CHARLOTTE NC 28296-0022

☐ PLEASE CHECK HERE IF ADDRESS CHANGES AND COMPLETE REVERSE SIDE

00000061541 20010331 011214081025000

WorldCom

20855 STONE OAK PARKWAY
SAN ANTONIO TX 78258

STATEMENT SUMMARY

BILL DATE 05/02/01
GROUP ACCT NO. 6154
INVOICE NO. 615445
REGION/LOC ENC/ILX
0000006154 S2 X25 C45 A 01129 B

|||||
EQUIVOICE
CONTACT DICK/LAURA ADAMS
575 TOLLGATE RD STE B
ELGIN IL 60123

PREVIOUS BALANCE \$139,203.56
PAYMENTS RECEIVED THANK YOU 139,203.26CR
ADJUSTMENTS 0.00

BEGINNING BALANCE \$0.30
NEW USAGE CHARGES 133,930.69
RECURRING CHARGES 42,981.32
NON-RECURRING CHARGES 1,751.63

FEDERAL EXCISE TAX 5.46
STATE AND LOCAL TAXES 1,389.18
FED. ST & LOCAL SURCHARGES 209.02
FED UNIVERSAL SERVICE FEE 6,940.22
SERVICE CHARGE 0.00
VOLUME DISCOUNT 45,417.94CR
SUBTOTAL NEW CHARGES \$141,789.58
TOTAL FOR GROUP \$141,789.88
AMOUNT PAYABLE BY LOCATIONS \$4,844.13

PAYMENT DUE UPON RECEIPT \$136,945.75

24 HOUR CUSTOMER SERVICE 1-800-749-9600
CREDIT/COLLECTIONS 1-800-830-6833

Local service for business customers is
provided by MCI WORLDCOM Communicatio
Inc. or an affiliate (Brooks Fiber Properties)
pursuant to applicable state tariffs.

TO OUR CUSTOMERS WITH WIRELESS INTERNET SERVICE

If you require technical assistance or product support, or have product-related questions about your Wireless Internet Service, please contact our Technical Support Team at 1 866-GOMOBILE. As always, for billing-related questions please call the toll-free Customer Service number printed on the front page of this invoice. Thank you for using WorldCom Wireless Internet Service.

Find out more about all the generation d services WorldCom offers, including Web Hosting, IP VPN and more, by visiting us at www.worldcom.com. We appreciate your business!

PLEASE RETURN THIS PORTION UPON RECEIPT TO ENSURE PROPER CREDIT

GROUP ACCT NO. 6154
INVOICE NO. 615445

TOTAL DUE \$136,945.75

AMOUNT
ENCLOSED

PLEASE MAIL CORRESPONDENCE TO:
WORLDCom
20855 STONE OAK PARKWAY
SAN ANTONIO TX 78258

EQUIVOICE
CONTACT DICK/LAURA ADAMS
575 TOLLGATE RD STE B
ELGIN IL 60123

PLEASE REMIT PAYMENT TO:

|||||
MCI WORLDCom COMMUNICATIONS, INC.
PO BOX 96022
CHARLOTTE NC 28296-0022

☐ PLEASE CHECK HERE IF ADDRESS CHANGES AND COMPLETE REVERSE SIDE

00000061541 20010430 013694575025000

WorldCom

20855 STONE OAK PARKWAY
SAN ANTONIO TX 78258

STATEMENT SUMMARY

BILL DATE 06/01/01
GROUP ACCT NO. 6154
INVOICE NO. 615445
REGION/LOC ENC/ILX
0000006154 S2 X25 C45 A 01127 B

|||||
EQUIVOICE
CONTACT DICK/LAURA ADAMS
575 TOLLGATE RD STE B
ELGIN IL 60123

*we paid 136,945.75
on 5/30/01*

PREVIOUS BALANCE \$168,852.33
PAYMENTS RECEIVED THANK YOU 27,062.45CR
ADJUSTMENTS 0.30CR

BEGINNING BALANCE \$141,789.58
NEW USAGE CHARGES 179,439.30
RECURRING CHARGES 44,737.87
NON-RECURRING CHARGES 50.97
FEDERAL EXCISE TAX 5.24
STATE AND LOCAL TAXES 724.36
FED. ST & LOCAL SURCHARGES 431.50
FED UNIVERSAL SERVICE FEE 8,873.24
SERVICE CHARGE 72.66
VOLUME DISCOUNT 61,193.35CR
SUBTOTAL NEW CHARGES \$173,141.79
TOTAL FOR GROUP \$314,931.37
AMOUNT PAYABLE BY LOCATIONS \$6,136.72

PAYMENT DUE UPON RECEIPT \$308,794.65

24 HOUR CUSTOMER SERVICE 1-800-749-9600
CREDIT/COLLECTIONS 1-800-830-6833

Local service for business customers is
provided by MCI WORLDCOM Communica-
Inc. or an affiliate (Brooks Fiber Properties
pursuant to applicable state tariffs.

DETARIFFING INITIATIVES UNDERWAY

A change in federal law requires that U.S. common carriers, including WorldCom(SM), no longer file and maintain tariffs for most of their state-to-state and international telecommunications services. This initiative, known as detariffing, is scheduled to take place on July 31, 2001, for our standard service offerings. For our non-standard offerings (Special Customer Arrangements) we currently plan to implement detariffing prior to July 31, 2001. Please be assured there is no immediate impact on WorldCom customers, and no action is required on your part.

We will continue to keep you informed of developments. Please look for a more extensive announcement in this space in next month's invoice, when we will be able to provide additional details and guide you to a website for questions and information. Thank you for using WorldCom.

PLEASE RETURN THIS PORTION UPON RECEIPT TO ENSURE PROPER CREDIT

GROUP ACCT NO.
INVOICE NO.

6154
615445

TOTAL
DUE

\$308,794.65

AMOUNT
ENCLOSED

PLEASE MAIL CORRESPONDENCE TO:
WORLDCOM
20855 STONE OAK PARKWAY
SAN ANTONIO TX 78258

EQUIVOICE
CONTACT DICK/LAURA ADAMS
575 TOLLGATE RD STE B
ELGIN IL 60123

PLEASE REMIT PAYMENT TO:

|||||
MCI WORLDCOM COMMUNICATIONS, INC.
PO BOX 96022
CHARLOTTE NC 28296-0022

☐ PLEASE CHECK HERE IF ADDRESS CHANGES AND COMPLETE REVERSE SIDE

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WorldCom

20855 STONE OAK PARKWAY
SAN ANTONIO TX 78258

STATEMENT SUMMARY

BILL DATE 07/01/01
GROUP ACCT NO. 6154
INVOICE NO. 615445
REGION/LOC ENC/ILX
0000006154 S2 X25 C45 A 01167 B

|||||
EQUIVOICE
CONTACT DICK/LAURA ADAMS
575 TOLLGATE RD STE B
ELGIN IL 60123

PREVIOUS BALANCE \$401,288.59
PAYMENTS RECEIVED THANK YOU 399,034.01CR
ADJUSTMENTS 0.00

BEGINNING BALANCE \$2,254.58
NEW USAGE CHARGES 201,174.18
RECURRING CHARGES 86,995.04
NON-RECURRING CHARGES 2,676.96CR
FEDERAL EXCISE TAX 498.74
STATE AND LOCAL TAXES 2,490.39
FED. ST & LOCAL SURCHARGES 2,225.96
FED UNIVERSAL SERVICE FEE 8,259.96
SERVICE CHARGE 78.37
VOLUME DISCOUNT 124,623.36CR
SUBTOTAL NEW CHARGES \$174,422.32
TOTAL FOR GROUP \$176,676.80
AMOUNT PAYABLE BY LOCATIONS \$58,618.04

PAYMENT DUE UPON RECEIPT \$118,058.86

24 HOUR CUSTOMER SERVICE 1-800-749-9600
CREDIT/COLLECTIONS 1-800-830-6833

Local service for business customers is
provided by MCI WORLDCOM Communications
Inc. or an affiliate (Brooks Fiber Properties)
pursuant to applicable state tariffs

HOST YOUR E-BUSINESS WITH WORLD.COM WEB SOLUTIONS!

For individuals and small businesses looking for an entry-level, self-service hosting solution, WorldCom(SM) Web Solutions provides an affordable web presence with quick-to-market implementation and simple account maintenance. To learn how Web Solutions can work for you, please visit the Web Solutions web site at www.wcomhosting.com or call the Web Solutions toll-free number at 866 831-0325 and press 1 to speak with a Sales professional. Sign up today!

PLEASE RETURN THIS PORTION UPON RECEIPT TO ENSURE PROPER CREDIT

GROUP ACCT NO.
INVOICE NO.

6154
615445

TOTAL
DUE

\$118,058.86

AMOUNT
ENCLOSED

PLEASE MAIL CORRESPONDENCE TO:
WORLD.COM
20855 STONE OAK PARKWAY
SAN ANTONIO TX 78258

EQUIVOICE
CONTACT DICK/LAURA ADAMS
575 TOLLGATE RD STE B
ELGIN IL 60123

PLEASE REMIT PAYMENT TO:

|||||
MCI WORLD.COM COMMUNICATIONS, INC.
PO BOX 96022
CHARLOTTE NC 28296-0022

☐ PLEASE CHECK HERE IF ADDRESS CHANGES AND COMPLETE REVERSE SIDE

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WorldCom

20855 STONE OAK PARKWAY
SAN ANTONIO TX 78258

STATEMENT SUMMARY

BILL DATE 08/02/01
GROUP ACCT NO. 6154
INVOICE NO. 615445
REGION/LDC ENC/ILX
000006154 S2 X25 C45 A 01113 B

|||||
EQUIVOICE
CONTACT DICK/LAURA ADAMS
575 TOLLGATE RD STE B
ELGIN IL 60123

PREVIOUS BALANCE \$309,405.66
PAYMENTS RECEIVED THANK YOU 234,282.45CR
ADJUSTMENTS 315.66CR

BEGINNING BALANCE \$74,807.55
NEW USAGE CHARGES 315,525.11
RECURRING CHARGES 90,311.58
NON-RECURRING CHARGES 1,799.40CR
FEDERAL EXCISE TAX 567.42
STATE AND LOCAL TAXES 2,658.28
FED. ST & LOCAL SURCHARGES 2,596.01
FED UNIVERSAL SERVICE FEE 10,045.29
SERVICE CHARGE 95.73
VOLUME DISCOUNT 191,495.76CR
SUBTOTAL NEW CHARGES \$228,504.26
TOTAL FOR GROUP \$303,311.81
AMOUNT PAYABLE BY LOCATIONS \$159,360.95

PAYMENT DUE UPON RECEIPT \$143,950.86 Pd

24 HOUR CUSTOMER SERVICE 1-800-749-9600
CREDIT/COLLECTIONS 1-800-830-6833

Local service for business customers is
provided by MCI WORLDCOM Communications
Inc. or an affiliate (Brooks Fiber Properties)
pursuant to applicable state tariffs.

INNOVATIVE TOOLS FOR THE DIGITAL GENERATION

WorldCom offers the tools that build the visions of the digital generation! From Virtual Private Networks over Internet, and Web Hosting ... to Voice Portal, IP Communications and more, we can help make your vision a reality. Ask your WorldCom representative about our innovative e-business services and special promotions, or visit us at www.worldcom.com.

If you use WorldCom Wireless Internet Service, should you require technical assistance or product support or have product-related questions about your Wireless Internet Service, please contact our Technical Support Team at 1 866-GOMOBILE. Billing-related questions should be directed to the Customer Service number printed on this invoice. Thank you for using WorldCom.

PLEASE RETURN THIS PORTION UPON RECEIPT TO ENSURE PROPER CREDIT

GROUP ACCT NO.
INVOICE NO.

6154
615445

TOTAL
DUE

\$143,950.86

AMOUNT
ENCLOSED

PLEASE MAIL CORRESPONDENCE TO:
WORLDCOM
20855 STONE OAK PARKWAY
SAN ANTONIO TX 78258

EQUIVOICE
CONTACT DICK/LAURA ADAMS
575 TOLLGATE RD STE B
ELGIN IL 60123

PLEASE REMIT PAYMENT TO:

|||||
MCI WORLDCOM COMMUNICATIONS, INC.
PO BOX 96022
CHARLOTTE NC 28296-0022

☐ PLEASE CHECK HERE IF ADDRESS CHANGES AND COMPLETE REVERSE SIDE

00000061541 20010731 014395086025000

WorldCom

20855 STONE OAK PARKWAY
SAN ANTONIO TX 78258

STATEMENT SUMMARY

BILL DATE 09/01/01
GROUP ACCT NO. 6154
INVOICE NO. 615445
REGION/LOC ENC/ILX
0000006154 S3 X25 C45 A 00203 B

|||||
EQUIVOICE
CONTACT DICK/LAURA ADAMS
575 TOLLGATE RD STE B
ELGIN IL 60123

PREVIOUS BALANCE \$413,081.98
PAYMENTS RECEIVED THANK YOU 288,846.59CR
ADJUSTMENTS 8.31CR

BEGINNING BALANCE \$124,227.08
NEW USAGE CHARGES 329,271.29
RECURRING CHARGES 81,738.00
NON-RECURRING CHARGES 4,539.09
MINIMUM USAGE SURCHARGE 1.88
FEDERAL EXCISE TAX 550.12
STATE AND LOCAL TAXES 2,454.85
FED. ST & LOCAL SURCHARGES 2,490.17
FED UNIVERSAL SERVICE FEE 10,163.00
SERVICE CHARGE 5.14
VOLUME DISCOUNT 207,634.71CR
SUBTOTAL NEW CHARGES \$223,578.83
TOTAL FOR GROUP \$347,805.91
AMOUNT PAYABLE BY LOCATIONS \$191,917.97

PAYMENT DUE UPON RECEIPT \$155,887.94

24 HOUR CUSTOMER SERVICE 1-800-749-9600
CREDIT/COLLECTIONS 1-800-830-6833

Local service for business customers is provided by MCI WORLDCOM Communications Inc. or an affiliate (Brooks Fiber Properties) pursuant to applicable state tariffs.

CARRIER ACCESS CHARGE DECREASES EFFECTIVE SEPTEMBER 2001

Effective with this September invoice, the Carrier Access Charge will be adjusted. The current charge for multi-line and ISDN multi-line business lines will decrease from \$3.65 to \$2.61 per line. The charge applied to Centrex lines will decrease from \$.41 to \$.26 per line. And the charge for ISDN PRI and SuperTrunk lines will decrease from \$.76 to \$.54 per line. The Carrier Access Charge appears as a Recurring Charge on the Current Account Activity page of your invoice, shown as "CAC for X lines @ \$X."

Please always check this space, and refer to the last pages of your invoice, for additional important messages. We appreciate your business.

PLEASE RETURN THIS PORTION UPON RECEIPT TO ENSURE PROPER CREDIT

GROUP ACCT NO. 6154
INVOICE NO. 615445

TOTAL DUE \$155,887.94

AMOUNT ENCLOSED

PLEASE MAIL CORRESPONDENCE TO:
WORLD COM
20855 STONE OAK PARKWAY
SAN ANTONIO TX 78258

EQUIVOICE
CONTACT DICK/LAURA ADAMS
575 TOLLGATE RD STE B
ELGIN IL 60123

PLEASE REMIT PAYMENT TO:

|||||
WORLD COM
PO BOX 96022
CHARLOTTE NC 28296-0022

☐ PLEASE CHECK HERE IF ADDRESS CHANGES AND COMPLETE REVERSE SIDE

00000061541 20010831 015588794025000

WorldCom

20855 STONE OAK PARKWAY
SAN ANTONIO TX 78258

STATEMENT SUMMARY

BILL DATE 10/01/01
GROUP ACCT NO. 6154
INVOICE NO. 615445
REGION/LOC ENC/ILX
0000006154 S3 X25 C45 A 00202 B

|||||
EQUIVOICE
CONTACT DICK/LAURA ADAMS
575 TOLLGATE RD STE B
ELGIN IL 60123

PREVIOUS BALANCE \$186,504.64
PAYMENTS RECEIVED THANK YOU 183,613.24CR
ADJUSTMENTS 0.00

BEGINNING BALANCE \$2,881.40
NEW USAGE CHARGES 123,966.04
RECURRING CHARGES 35,515.74
NON-RECURRING CHARGES 130.00
MINIMUM USAGE SURCHARGE 0.00
FEDERAL EXCISE TAX 2.42
STATE AND LOCAL TAXES 670.03
FED. ST & LOCAL SURCHARGES 300.14
FED UNIVERSAL SERVICE FEE 8,247.76
SERVICE CHARGE 0.00

SUBTOTAL NEW CHARGES \$188,832.13
TOTAL FOR GROUP \$171,723.53
AMOUNT PAYABLE BY LOCATIONS \$4,300.72

PAYMENT DUE UPON RECEIPT \$187,422.81

24 HOUR CUSTOMER SERVICE 1-800-749-9600
CREDIT/COLLECTIONS 1-800-830-6833

Local service for business customers is provided by MCI WORLDCOM Communication Inc. or an affiliate (Brooks Fiber Properties) pursuant to applicable state tariffs.

CPE RENTAL RATES ADJUSTED SEPTEMBER 1

Effective September 1, 2001, the rental rates for customer premise equipment rented from WorldCom(SM) will increase by approximately 10%. Examples of customer premise equipment include data service units (DSU), channel banks, and related voice/data cards among many others. WorldCom provides a wide array of reliable communications services and equipment at very competitive rates, and we continue to enhance our network technology and service offerings to meet the growing requirements of our customers. We appreciate your business.

PLEASE RETURN THIS PORTION UPON RECEIPT TO ENSURE PROPER CREDIT

GROUP ACCT NO.
INVOICE NO.

6154
615445

TOTAL
DUE

\$187,422.81

AMOUNT
ENCLOSED

PLEASE MAIL CORRESPONDENCE TO:
WORLDCom
20855 STONE OAK PARKWAY
SAN ANTONIO TX 78258

EQUIVOICE
CONTACT DICK/LAURA ADAMS
575 TOLLGATE RD STE B
ELGIN IL 60123

PLEASE REMIT PAYMENT TO:

|||||
WORLDCom
PO BOX 88022
CHARLOTTE NC 28298-0022

☐ PLEASE CHECK HERE IF ADDRESS CHANGES AND COMPLETE REVERSE SIDE

0000006154 00010830 011742281025000

WorldCom

20855 STONE OAK PARKWAY
SAN ANTONIO TX 78258

STATEMENT SUMMARY

BILL DATE 11/01/01
GROUP ACCT NO. 6154
INVOICE NO. 615445
REGION/LOC ENC/ILX
0000006154 S3 X25 C45 A 00201 B

|||||
EQUIVOICE
CONTACT DICK/LAURA ADAMS
575 TOLLGATE RD STE B
ELGIN IL 60123

PREVIOUS BALANCE
PAYMENTS RECEIVED THANK YOU
ADJUSTMENTS

\$271,135.97
40,811.47CR
0.00

BEGINNING BALANCE \$230,324.50
NEW USAGE CHARGES 137,963.55
RECURRING CHARGES 35,860.00
NON-RECURRING CHARGES 1,448.53CR
MINIMUM USAGE SURCHARGE 0.00
FEDERAL EXCISE TAX 2.51
STATE AND LOCAL TAXES 1,301.71
FED. ST & LOCAL SURCHARGES 593.78
FED UNIVERSAL SERVICE FEE 8,208.60
SERVICE CHARGE 0.00

SUBTOTAL NEW CHARGES \$182,481.82
TOTAL FOR GROUP \$412,808.12
AMOUNT PAYABLE BY LOCATIONS \$78,870.89

←
✓

PAYMENT DUE UPON RECEIPT \$335,835.23

24 HOUR CUSTOMER SERVICE 1-800-749-9600
CREDIT/COLLECTIONS 1-800-830-6833

Local service is provided by MCI WorldCom
Communications, Inc. or an affiliate (i.e.,
Brooks Fiber and/or MCImetro).

Our hearts and prayers continue to be with the victims and their families
as our grieving nation begins to return to normalcy. We know the indomitable
spirit of the American people will prevail. God Bless America.

Please always check the last page of your invoice for important messages.
We appreciate your business.

PLEASE RETURN THIS PORTION UPON RECEIPT TO ENSURE PROPER CREDIT

GROUP ACCT NO.
INVOICE NO.

6154
615445

TOTAL
DUE

\$335,835.23

AMOUNT
ENCLOSED

PLEASE MAIL CORRESPONDENCE TO:
WORLD COM
20855 STONE OAK PARKWAY
SAN ANTONIO TX 78258

EQUIVOICE
CONTACT DICK/LAURA ADAMS
575 TOLLGATE RD STE B
ELGIN IL 60123

PLEASE REMIT PAYMENT TO:

|||||

WORLD COM
PO BOX 98022
CHARLOTTE NC 28298-0022

☐ PLEASE CHECK HERE IF ADDRESS CHANGES AND COMPLETE REVERSE SIDE

00000061541 20011031 033583523025000

Amount
To pay per Eric
Morgeson
165,045.95

55 STONE OAK PARKWAY
SAN ANTONIO TX 78258

STATEMENT SUMMARY

BILL DATE 12/01/01
GROUP ACCT NO. 6154
INVOICE NO. 615445
REGION/LOC ENC/ILX
0000006154 S3 X25 C45 A 00202 B

|||||
EQUIVOICE
CONTACT DICK/LAURA ADAMS
575 TOLLGATE RD STE B
ELGIN IL 60123

PREVIOUS BALANCE \$439,868.57
PAYMENTS RECEIVED THANK YOU 216,483.08CR
ADJUSTMENTS -40,000 0.00

BEGINNING BALANCE \$223,385.48
NEW USAGE CHARGES 95,996.41
RECURRING CHARGES 35,198.91
NON-RECURRING CHARGES 925.00
MINIMUM USAGE SURCHARGE 0.00
FEDERAL EXCISE TAX 2.86
STATE AND LOCAL TAXES 1,143.27
FED, ST & LOCAL SURCHARGES 570.00
FED UNIVERSAL SERVICE FEE 5,404.02
SERVICE CHARGE 0.00

SUBTOTAL NEW CHARGES \$139,240.47
TOTAL FOR GROUP \$382,625.88
AMOUNT PAYABLE BY LOCATIONS \$71,689.07

PAYMENT DUE UPON RECEIPT \$290,936.89

24 HOUR CUSTOMER SERVICE 1-800-749-9600
CREDIT/COLLECTIONS 1-800-830-6833

Local service is provided by MCI WorldCom
Communications, Inc. or an affiliate (i.e.,
Brooks Fiber and/or MCImetro).

Recently, WorldCom(SM) took top honors as Best Carrier at the 2001 World Communications Awards held in London. And independent survey results published by Interactive Week ranked WorldCom's Internet division the Number One Internet Service Provider in terms of Customer Satisfaction. According to more than 4,100 decision-makers, no other ISP has displayed such consistently excellent performance in the five years the survey has been conducted. We're proud to serve you as the communications carrier for the 21st century.

Please always check the last page of your invoice for important messages.
Thank you for using WorldCom. We appreciate your business.

12/01/2001 6154 EQUIVOICE
CURRENT GROUP ACTIVITY

LOCAL USAGE CHARGES:
LOCAL
EXPANDED METRO
LOCAL DIRECTORY ASSISTANCE
INTRALATA TOLL
TOTAL LOCAL USAGE:
LONG DISTANCE USAGE CHARGES:
PRODUCT TYPE: 4 - FIRST TENN - TRAVEL
INTERNATIONAL
TRAVEL
PRODUCT TYPE: 777 - ITFS-SW 1 YR TERM-1
INTERNATIONAL
PRODUCT TYPE: 789 - ITFS-DED 1 YR TERM-1
INTERNATIONAL
PRODUCT TYPE: 987 - SPECIAL PRICING TRAV
TRAVEL
PRODUCT TYPE: 988 - SPECIAL PRICING
INTRALATA
INTRASTATE
INTERNATIONAL
PRODUCT TYPE: 989 - SPECIAL PRICING
INTRALATA
INTRASTATE
INTRASTATE DIR ASST
INTRASTATE DIR ASST
INTERNATIONAL
PRODUCT TYPE: 998 - SPECIAL PRICING
INTRALATA
INTRASTATE
INTRASTATE
INTERNATIONAL
PRODUCT TYPE: 999 - SPECIAL PRICING
INTRALATA
INTRASTATE
INTRASTATE DIR ASST
INTRASTATE DIR ASST
INTERNATIONAL
PRODUCT TYPE: 1400 - ON-NET SM OUT
INTRALATA
INTRASTATE
INTRASTATE
PRODUCT TYPE: 1404 - ON-NET LOCAL OUT
INTRASTATE
PRODUCT TYPE: 1413 - ON-NET ITFS 1 SM
INTERNATIONAL
PRODUCT TYPE: 1460 - ON-NET SCA4 SM OUT
INTRALATA
INTRASTATE
INTRASTATE

DAY
STANDARD INTERNATIONAL
ORIGINATING NUMBER UNAVAILABLE
ORIGINATING NUMBER INDICATED FOR TOLLFREE CALLS
OFFNET
LAN = TOLLFREE NEE TIME
AC = CARRIER ACCESS CHARGE

EXHIBIT D

2002 FCC Form 499-A Telecommunications Reporting Worksheet

>>> Please read instructions before completing <<<

Annual Filing -- due April 1.

Approval by OMB
3060-0855

Block 1: Contributor Identification Information

During the year, carriers must refile Blocks 1, 2 and 6 if there are any changes in Lines 104 or 112. See Instructions.

101 Filer 499 ID [If you don't know your number, contact the administrator at (973)-560-4460.

If you are a new filer, leave blank and a Filer 499 ID will be assigned to you.]

822086

102 Legal name of reporting entity

Equivoice, L.L.C.

103 IRS employer identification number

104 Name telecommunications service provider is doing business as

Equivoice

105 Principal communications business [Check the one that best describes the reporting entity -- see directions. Check one box only.]

☐ CAP/CLEC

☐ Cellular/PCS/SMR (wireless telephony incl. by resale)

☐ Incumbent LEC

☐ Interexchange Carrier (IXC)

☐ Local Reseller

☐ Operator Service Provider (OSP)

☐ Paging & Messaging

☐ Payphone Service Provider

☐ Prepaid Card

☐ Private Service Provider

☐ Satellite Service Provider

☐ Shared-Tenant Service Provider / Building LEC

☐ SMR (dispatch)

☒ Toll Reseller

☐ Wireless Data

If Other Local, Other Mobile or Other Toll is checked,

☐ Other Local

☐ Other Mobile

☐ Other Toll

describe carrier type / services provided:

106 Holding company [All affiliated companies must show the same name on this line.]

107 FCC Registration Number (FRN) [<https://svartifoss2.fcc.gov/cores/CoresHome.html>]
[For assistance, contact the CORES help desk at 877-480-3201 or CORES@fcc.gov]

0005-0157-30

108 Management company [if carrier is managed by another entity]

109 Complete mailing address of reporting entity
corporate headquarters

575 Tollgate Road, Suite B
Elgin, IL 60123

110 Complete business address for customer inquiries and complaints
[if different from address entered on Line 109]

111 Telephone number for customer complaints and inquiries [Toll-free number if available]

112 All trade names that you have used in the past 3 years in providing telecommunications
services. This should include all names by which you are identified on customer bills.

a

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Use an additional sheet if necessary. Each reporting entity must provide all names used for carrier activities.

PERSONS MAKING WILLFUL FALSE STATEMENTS IN THE WORKSHEET CAN BE PUNISHED BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

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Block 2-A: Regulatory Contact Information

201 Filer 499 ID [from Line 101]	822086
202 Legal name of reporting entity [from Line 102]	Equivoice, L.L.C.
203 Person who completed this worksheet	Bobbi Ferguson, Visiology, Inc.
204 Telephone number of this person	(205) 330-1703 ext.
205 Fax number of this person	(205) 330-1705 ext.
206 E-mail of this person	bobbi2VISIOLOGY.COM
207 Corporate office, attn. name, and mailing address to which future Telecommunications Reporting Worksheets should be sent	Equivoice, L.L.C., attn.: Richard Vanderwoude, 575 Tollgate Road, Suite B, Elgin, IL 60123
208 Billing address and billing contact person: [Plan administrators will send bills for contributions to this address. Please attach a written request for alternative billing arrangements.]	Same

Block 2-B: Agent for Service of Process

All carriers must complete Lines 209 through 213.

During the year, carriers must refile Blocks 1, 2 and 6 if there are any changes in this section. See instructions.

209 D.C. Agent for Service of Process per 47 U.S.C. 413	National Registered Agents, Inc.
210 Telephone number of D.C. agent	(800) 767-1553 ext.
211 Fax number of D.C. agent	(609) 716-0820 ext.
212 E-mail of D.C. agent	dhowarth@nrai.com
213 Complete business address of D.C. agent for hand service of documents	1090 Vermont Avenue, N.W. Suite 910, Washington, DC 20005
214 Local/Alternate Agent for Service of Process (optional)	Bobbi Ferguson, Visiology, Inc.
215 Telephone number of local/alternate agent	(205) 330-1703 ext.
216 Fax number of local/alternate agent	(205) 330-1705 ext.
217 E-mail of local/alternate agent	bobbi@visiology.com
218 Complete business address of local/alternate agent for hand service of documents	Bobbi Ferguson, Visiology, Inc. 16061 Carmel Bay Drive, Northport, AL 35475

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Block 2-C: FCC Registration and Contact Information

Carriers must refile Blocks 1, 2 and 6
if there are any changes in this section. See Instructions.

219 Filer 499 ID [from Line 101]	822086
220 Legal name of reporting entity [from Line 102]	Equivoice, L.L.C.
221 Chief Executive Officer (or, highest ranking company officer if the filing entity does not have a chief executive officer)	Richard Vanderwoude
222 Business address of individual named on Line 221	check if same as Line 109 <input type="checkbox"/>
223 Second ranking company officer, such as Chairman, but not the individual listed on Line 221	Richard Pierce
224 Business address of individual named on Line 223	check if same as Line 109 <input type="checkbox"/>
225 Third ranking company officer, such as President or Secretary, but not either of the individuals listed on Lines 221 or 223	Marcus McEwen
226 Business address of individual named on Line 225	check if same as Line 109 <input type="checkbox"/>

227 Indicate jurisdictions in which the filing entity provides telecommunications service. Include jurisdictions in which service was provided in the past 15 months and jurisdictions in which service is likely to be provided in the next 12 months.

<input type="checkbox"/> Alabama	<input type="checkbox"/> Guam	<input type="checkbox"/> Massachusetts	<input type="checkbox"/> New York	<input type="checkbox"/> Tennessee
<input type="checkbox"/> Alaska	<input type="checkbox"/> Hawaii	<input type="checkbox"/> Michigan	<input type="checkbox"/> North Carolina	<input type="checkbox"/> Texas
<input type="checkbox"/> American Samoa	<input type="checkbox"/> Idaho	<input type="checkbox"/> Midway Atoll	<input type="checkbox"/> North Dakota	<input type="checkbox"/> Utah
<input type="checkbox"/> Arizona	<input type="checkbox"/> Illinois	<input type="checkbox"/> Minnesota	<input type="checkbox"/> Northern Mariana Islands	<input type="checkbox"/> U.S. Virgin Islands
<input type="checkbox"/> Arkansas	<input type="checkbox"/> Indiana	<input type="checkbox"/> Mississippi	<input type="checkbox"/> Ohio	<input type="checkbox"/> Vermont
<input type="checkbox"/> California	<input type="checkbox"/> Iowa	<input type="checkbox"/> Missouri	<input type="checkbox"/> Oklahoma	<input type="checkbox"/> Virginia
<input type="checkbox"/> Colorado	<input type="checkbox"/> Johnston Atoll	<input type="checkbox"/> Montana	<input type="checkbox"/> Oregon	<input type="checkbox"/> Wake Island
<input type="checkbox"/> Connecticut	<input type="checkbox"/> Kansas	<input type="checkbox"/> Nebraska	<input type="checkbox"/> Pennsylvania	<input type="checkbox"/> Washington
<input type="checkbox"/> Delaware	<input type="checkbox"/> Kentucky	<input type="checkbox"/> Nevada	<input type="checkbox"/> Puerto Rico	<input type="checkbox"/> West Virginia
<input type="checkbox"/> District of Columbia	<input type="checkbox"/> Louisiana	<input type="checkbox"/> New Hampshire	<input type="checkbox"/> Rhode Island	<input checked="" type="checkbox"/> Wisconsin
<input type="checkbox"/> Florida	<input type="checkbox"/> Maine	<input type="checkbox"/> New Jersey	<input type="checkbox"/> South Carolina	<input type="checkbox"/> Wyoming
<input type="checkbox"/> Georgia	<input type="checkbox"/> Maryland	<input type="checkbox"/> New Mexico	<input type="checkbox"/> South Dakota	

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Block 3: Carrier's Carrier Revenue Information

301	Filer 499 ID [from Line 101]	822086			
302	Legal name of reporting entity [from Line 102]	Equivoice, L.L.C.			
Report billed revenues for January 1 through December 31, 2001. Do not report any negative numbers. Dollar amounts may be rounded to the nearest thousand dollars. However, report all amounts as whole dollars.		Total Revenues (a)	If breakouts are not book amounts, enter whole percentage estimates		Breakouts
See instructions regarding percent interstate & international.			Interstate (b)	International (c)	Interstate Revenues (d)
Revenues from Services Provided for Resale by Other Contributors to Federal Universal Service Support Mechanisms					
<u>Fixed local service</u>					
303	Monthly service, local calling, connection charges, vertical features, and other local exchange service including subscriber line and PICC charges to XCs				
a	Provided as unbundled network elements (UNEs)				
b	Provided under other arrangements				
304	Per-minute charges for originating or terminating calls				
a	Provided under state or federal access tariff				
b	Provided as unbundled network elements or other contract arrangement				
305	Local private line & special access service				
306	Payphone compensation from toll carriers				
307	Other local telecommunications service revenues				
308	Universal service support revenues received from Federal or state sources				
<u>Mobile services (including wireless telephony, paging & messaging, and other mobile services)</u>					
309	Monthly, activation, and message charges except toll				
<u>Toll services</u>					
310	Operator and toll calls with alternative billing arrangements (credit card, collect, international call-back, etc.)				
311	Ordinary long distance (direct-dialed MTS, customer toll-free 800/888 service, "10-10" calls, associated monthly account maintenance, PICC pass-through, and other switched services not reported above)				
312	Long distance private line services				
313	Satellite services				
314	All other long distance services				

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Block 4: End-User and Non-Telecommunications Revenue Information

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401	Filer 499 ID [from Line 101]	822086				
402	Legal name of reporting entity [from Line 102]	Equivoice, L.L.C.				
Report billed revenues for January 1 through December 31, 2001. Do not report any negative numbers. Dollar amounts may be rounded to the nearest thousand dollars. However, report all amounts as whole dollars. See instructions regarding percent interstate & international.		Total Revenues (a)	If breakouts are not book amounts, enter whole percentage estimates		Breakouts	
Revenues from All Other Sources (end-user telecom. & non-telecom.)			Interstate (b)	International (c)	Interstate Revenues (d)	International Revenues (e)
403	Surcharges or other amounts on bills identified as recovering State or Federal universal service contributions					
<u>Fixed local services</u>						
404	Monthly service, local calling, connection charges, vertical features, and other local exchange service charges except for federally tariffed subscriber line charges and PCCC charges					
405	PCCC charges levied by a local exchange carrier on a no-PIC customer and Tariffed subscriber line charges					
406	Local private line and special access service					
407	Payphone coin revenues (local and long distance)					
408	Other local telecommunications service revenues					
<u>Mobile services (including wireless telephony, paging & messaging, and other mobile services)</u>						
409	Monthly and activation charges					
410	Message charges including roaming, but excluding toll charges					
<u>Toll services</u>						
411	Prepaid calling card (including card sales to customers and non-carrier distributors) reported at face value of cards					
412	International calls that both originate and terminate in foreign points					
413	Operator and toll calls with alternative billing arrangements (credit card, collect, international call-back, etc.) other than revenues reported on Line 412		0%	100%		
414	Ordinary long distance (direct-dialed MTS, customer toll-free 800/888 service, "10-10" calls, associated monthly account maintenance, PCCC pass-through, and other switched services not reported above)	\$815,219	88.00	12.00	\$717,392	\$97,827
415	Long distance private line services					
416	Satellite services					
417	All other long distance services					
418	Information services, inside wiring maintenance, billing and collection customer premises equipment, published directory, dark fiber, Internet access, cable TV program transmission, foreign carrier operations, and non-telecommunications revenues (See instructions.)	\$4,111,781				
419	Gross billed revenues from all sources (incl. reseller & non-telecom.) (Lines 303 through 314 plus Lines 403 through 418)	\$4,927,000				
420	Universal service contribution bases (Lines 403 through 411 & Lines 413 through 417)	\$815,219				

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Block 5: Additional Revenue Breakouts

501 Filer 499 ID [from Line 101]	822086
502 Legal name of reporting entity [from Line 102]	Equivoice, L.L.C.

Most filers must contribute to LNP administration and must provide the percentages requested in Lines 503 through 510. Filing entities that use Line 603 to certify that they are exempt from this requirement need not provide this information.

Percentage of revenues reported in Block 3 and Block 4 billed in each region of the country. Round or estimate to nearest whole percentage. Enter 0 if no service was provided in the region.

		Block 3 Carrier's Carrier (a)	Block 4 End-User Telecom. (b)
503 Southeast:	Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, Puerto Rico, South Carolina, Tennessee, and U.S. Virgin Islands	%	%
504 Western:	Alaska, Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington, and Wyoming	%	%
505 West Coast:	California, Hawaii, Nevada, American Samoa, Guam, Johnston Atoll, Midway Atoll, Northern Mariana Islands, and Wake Island.	%	%
506 Mid-Atlantic:	Delaware, District of Columbia, Maryland, New Jersey, Pennsylvania, Virginia, and West Virginia	%	%
507 Mid-West:	Illinois, Indiana, Michigan, Ohio, and Wisconsin		
508 Northeast:	Connecticut, Maine, Massachusetts, New Hampshire, New York, Rhode Island, and Vermont	0.00 %	100.00 %
509 Southwest:	Arkansas, Kansas, Missouri, Oklahoma, and Texas	%	%
510 Total	[Percentages must add to 0 or 100.]	%	%
511	Revenues from resellers that do not contribute to Universal Service support mechanisms are included in Block 4, Line 420 but may be excluded from a filer's TRS, NANPA, LNP, and FCC interstate telephone service provider regulatory fee contribution bases. To have these amounts excluded, the filer has the option of identifying such revenues below.	%	%

Revenues from resellers that do not contribute to Universal Service

(a)	(b)
Total Revenues	Interstate and International
\$ 0	\$ 0

PERSONS MAKING WILLFUL FALSE STATEMENTS IN THE WORKSHEET CAN BE PUNISHED BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

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Block 6: CERTIFICATION: to be signed by an officer of the filer

601 Filer 499 ID [from Line 101]	822086
602 Legal name of reporting entity [from Line 102]	Equivoice, L.L.C.

Section IV of the instructions provides information on which types of reporting entities are required to file for which purposes. Any entity claiming to be exempt from one or more contribution requirements should so certify below and attach an explanation. [The Universal Service Administrator will determine which entities meet the *de minimis* threshold based on information provided in Block 4, even if you fail to so certify, below.]

603 I certify that the reporting entity is exempt from contributing to:

Universal Service ☒

TRS ☐

NANPA ☐

LNP Administration ☐

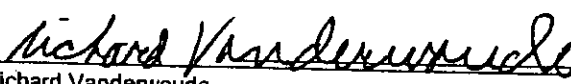
Provide explanation below:

For the period January 1, 2001 through December 31, 2001, the company was treated as an end-user by its underlying carrier, MCI Worldcom, and was assessed by and paid USF charges directly to MCI Worldcom.

604 I certify that the revenue data contained herein are privileged and confidential and that public disclosure of such information would likely cause substantial harm to the competitive position of the company. I request nondisclosure of the revenue information contained herein pursuant to Sections 0.459, 52.17, 54.711 and 64.604 of the Commission's Rules.

☒

I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report and, to the best of my knowledge, information and belief, all statements of fact contained in this Worksheet are true and that said Worksheet is an accurate statement of the affairs of the above-named company for the previous calendar year. In addition, I swear, under penalty of perjury, that all requested identification registration information has been provided and is accurate.

605 Signature	
606 Printed name of officer	Richard Vanderwoude
607 Position with reporting entity	CEO
608 Date	

609 Check those that apply:

☒ Original April 1 filing for year

☐ New filer, registration only

☐ Revised filing with updated registration

☐ Revised filing with updated revenue data

Do not mail checks with this form. Send this form to: Form 499 c/o NECA, 80 South Jefferson Road, Whippany, New Jersey 07981

For additional information regarding this worksheet contact: Telecommunications Reporting Worksheet information: (973) 560-4460 or via e-mail: Form499@neca.org

PERSONS MAKING WILLFUL FALSE STATEMENTS IN THE WORKSHEET CAN BE PUNISHED BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

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EXHIBIT E

2 September 2003

USAC Appeals
Office of General Counsel
2120 L Street NW
Washington DC 20037

CERTIFIED MAIL NO. 7002 0860 0006 2147 6148

Re: Equivoice LLC, Filer 499 ID No. 822086

Dear Sir or Madam:

This letter is to serve as the formal appeal of the erroneous billing of my client Equivoice LLC for contributions that already have been made on its behalf to the Universal Service Fund (USF). The assessment, if paid by Equivoice, would result in the wrongful double recovery of the USF charge. Both the erroneous assessment and the associated late charges must be removed from Equivoice's statements.

Equivoice is a reseller of telecommunications services. For the period January 1, 2001 through December 31, 2001, Equivoice was a retail commercial customer of MCI Worldcom. Each month for each account, MCI Worldcom charged Equivoice the USF assessment. An example of one of the MCI Worldcom bills to Equivoice showing the USF assessment is attached as Exhibit A to this letter. In turn, MCI Worldcom included in its reported revenues the revenues received from Equivoice as an end-use customer of MCI Worldcom. In addition, MCI Worldcom paid into the Universal Service Fund the amounts it assessed and collected from Equivoice from January 1, 2001 through December 31, 2001 and from January through April 2002. See letter from MCI UUNET acknowledging the USF payments for Equivoice attached as Exhibit B to this letter. As a result of these payments by MCI, the USF was receiving the total amount due for assessments based upon Equivoice's revenues. No further collections of USF amounts from Equivoice are due or proper.

In 2002, Equivoice determined in consultation with USAC that it should be reporting its revenues directly on Form 499A. As a result, Equivoice filed a 499A that was received by USAC on July 30, 2002. On the form, Equivoice reported its revenues for 2001, the same revenues previously included in the report by MCI Worldcom and the same revenues for which MCI Worldcom paid into the USF. Equivoice also noted that it was exempted from contributing to the Universal Services Fund because the assessment for Equivoice's revenues already had been paid into the USF by MCI Worldcom. ("For the period January 1, 2001 through December 31, 2001, the company was treated as an end-user by its underlying carrier, MCI Worldcom, and as assessed by and paid USF charges directly to MCI Worldcom." See line 603 of Form 499A filed by Equivoice attached as Exhibit C).

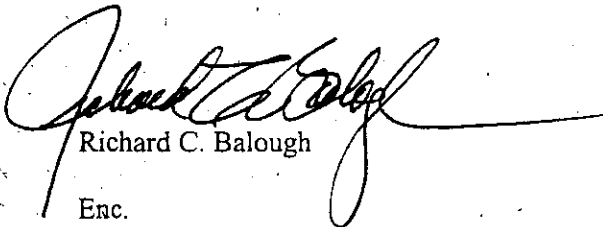
In spite of the fact that all USF payments for 2001 based upon Equivoice's revenues were paid into the USF by MCI Worldcom, starting with the statement dated October 22, 2002, USAC began assessing an adjustment to Equivoice's statement to recover the charges already paid. This assessment has appeared on every statement to Equivoice since that date. Equivoice properly has refused to pay the assessments but has paid all other legitimate charges that appear on its statement. See sample letter of dispute attached as Exhibit D. Moreover, it was not until April 2003 that Equivoice finally received an explanation from Wayne Lucas at USAF billing that the adjustment on Equivoice's statements reflected a "true-up" charge for USF payments for 2001 based upon Equivoice's Form 499A for the year 2001. See letter to USAC dated 15 April 2003 attached as Exhibit E. As noted above, all USF charges based upon Equivoice's revenues in 2001 (and the first quarter of 2002) were paid by MCI Worldcom and the revenues were included in amounts reported by MCI Worldcom. Thus, no payment to the USF is due or owing by Equivoice. Any recovery by USAC would result in an improper double payment.

In June 2003 in an attempt to resolve this matter, as a result of conversations with Fabio Nieto, Equivoice submitted a sample of its MCI Worldcom bill along with the letter from MCI Worldcom confirming that it had paid Equivoice's USF charges in 2001 and the first quarter of 2002. See letter dated 2 June 2003 attached as Exhibit F. He also recommended that Equivoice file an amended Form 499A, which Equivoice did. Exhibit G attached. On June 20, 2003 Equivoice received a letter from Lisa Tubbs stating that USAC would not process the revised 499A for 2001. See Exhibit H attached.

In a conversation with Michelle Tilton, we have been advised that this matter can be appealed to you for review and correction. Equivoice requests that the erroneous billing for USF fees already paid be removed from its statements and that all late charges based on that erroneous billing also be removed.

Please advise if you have any questions or require further documentation.

Sincerely,



Richard C. Balough

Enc.

Cc: Client